

# QUALITY POLICY



We are committed to maintaining and enhancing the reputation of RUC MINING as an Industry Leader in providing services to the Mining Industry which fully meet our Client requirements and expectations and comply with relevant regulations, codes and standards.

The quality of the products and services we deliver is of utmost importance to our organisation.

## To achieve this policy, we will:

- Deliver added value to our clients by identifying, monitoring and responding to their needs, expectations and level of satisfaction;
- Set measurable targets and seek to continually improve the product quality and delivery of our services;
- Ensure RUC MINING management system are aligned with the ISO 9001 principles and is integrated into our business activities;
- Continually review and improve the effectiveness of the RUC MINING Quality Management System;
- Periodically review and modify our Quality Policy to maintain the relevance with International Standards;

In providing quality services, we will embrace new ideas, technology and innovations. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation as an Industry Leader.

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Finance Director

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Managing Director

1<sup>st</sup> July 2021